

Dr. Babasaheb Ambedkar Open University

Course	: PGDHR	Numerical Code:
Subject Code	: PGDHR – 102	Numerical Code:
Subject Code	: Organization Behaviour and Change Management	Max. Marks: 70
Date	:	Time: 03:00 to 06:00

Section A

Answer the following (any three)

(30)

1. Describe the concept of organization behaviour?
2. What is human behaviour? Explain Dan's analyses the nature of people.
3. Describe the factors influencing in group decision making?
4. Describe the group norms? Explain types of norms?
5. Describe organizational culture? Explain the function or organizational culture?

Section B

Answer the following (any four)

(20)

1. External Determinants of Behaviour
2. Importance of groups
3. sequential interdependence
4. group roles
5. Work Stress
6. Stress Management Training

Section C

A. MCQ (2x5)

1. Management In an organizational set up it is essential for _____ to understand behaviour as they are constantly with people, interacting with them in terms of communication.
 - a. Managers
 - b. Employees
2. Early classical approaches made the assumptions that _____ are naturally lazy and self-serving.
 - a. People
 - b. organisation
3. Organisations have been set up to accomplish needs of the people.
 - a. True
 - b. False
4. Job satisfaction is another major factor to analyse performance of an individual.
 - a. True
 - b. False
5. The _____ approach consists of important suits and relationships and will provide a base for more accurate predictions of the behavior.
 - a. Systematic
 - b. Unsystematic
 - c. technical
 - d. conventional

B. Do as Directed (2x5)

1. What is human ego?
 2. Write importance of groups?
 3. Write the strength of group?
 4. Define organizational climate?
 5. What is departmentization?
-