

**Dr. BabasahebAmbedkar Open University**  
**Term End Examination July – 2016**

<b>Course</b>	<b>: DBA BBA 204</b>	<b>Numeric Code:</b>	
<b>Subject Code</b>	<b>: DBA BBA 204</b>	<b>Max. Marks :</b>	<b>70</b>
<b>Subject Name</b>	<b>: Organizational Behavior</b>	<b>Duration :</b>	
<b>Date</b>	<b>:</b>	<b>Time :</b>	

**Section A**

Answer the following (any three) (30)

1. Discuss the various organisational structures and its effects on human behaviour.
2. Write a brief note on Organisational commitment.
3. What do you understand by human behavior and why its study is considered to be important in an organization?
4. Define group roles. Discuss the various stages of group development.
5. Discuss the role of a leader in the attainment of objectives in an organisation.

**Section B**

Answer the following (any four) (20)

1. What is organization? Briefly describe the need of organization.
2. Write the difference between human behavior and organization behavior.
3. Why is it important to form a group?
4. Discuss organization culture in brief.
5. Write a short note on hierarchy.
6. Discuss how you will manage stress in your organization.

**Section C**

A. MCQ (2x5) (10)

1. \_\_\_\_\_ is a study involving the impact of individuals, group and structure or behaviour within the organization.
  - a. Organization Structure

- b. Organizational Behaviour
  - c. Company Behavior
  - d. Employment Structure
2. A \_\_\_\_\_ can range in size from two members to thousands of members.
- a. association
  - b. interpersonal
  - c. group
  - d. official
3. \_\_\_\_\_ refers to the cumulative effect of two or more substances which is different from the individual summation of those substances.
- a. energy
  - b. cohesion
  - c. success
  - d. Synergy
4. Common \_\_\_\_\_ are fallout of shared value system and observable artifacts of culture.
- a. Assumptions
  - b. Culture
  - c. structure
  - d. systems
5. \_\_\_\_\_ is the degree to which activities or tasks in an organization is broken down and divided into individual jobs.
- a. Specialization
  - b. strategy
  - c. Chain of command
  - d. design

Define the following terms

1. pooled interdependence
  2. social loafing
  3. leadership
  4. motivation
  5. psychological factors
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SAMPLE QUESTION PAPER