

Dr. Babasaheb Ambedkar Open University, Ahmedabad
Term-End Examination July - 2026

Course Name : BBA/DBA
Subject Name : Organization Behaviour
Subject Code : BBACC201/ DBACC201

Date : 12-07-2026
Time : 03:00pm to 05:15pm
Max Marks : 70

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- Q.-1. Answer the following question (Attempt any one) in about 1200 words. (14)**
(1) Explain types of misbehaviour.
(2) Explain the Factors influencing organizational effectiveness in detail.
- Q.-2. Write answers to any one of the questions given below (in 1,200 words). (14)**
(1) Explain the Process of Perception.
(2) Explain the Effective Guidelines for Negotiation.
- Q.-3. Answer the following question (Attempt any one) in about 1200 words. (14)**
(1) Discuss in detail about the Conformity and Obedience.
(2) What are the sources and types of Attitudes?
- Q.-4. Write answers to any one of the questions given below (in 1,200 words). (14)**
(1) State and Explain the Factors affecting Personality.
(2) Write in detail about Process of Learning Organisations.
- Q.-5. Write short notes on any three of the following topics. (09)**
(1) Managing organisational change.
(2) Steps to adopting organizational Citizenship Behaviour.
(3) Concept of Delegation.
(4) Emotional Intelligence.
(5) Features of Organisational Development.
- Q.-6. Choose the correct answer from the options given below (05)**
(1) Which metric is commonly used to evaluate organizational effectiveness?
A) Return on Investment (ROI) B) Customer Satisfaction Index (CSI)
C) Employee Engagement Score (EES) D) All of the above
- (2) Which leadership style is associated with high organizational effectiveness?**
A) Autocratic B) Democratic
C) Laissez-faire D) Transformational
- (3) How can managers promote OCB within their teams?**
A) By implementing strict rules and policies B) By fostering a supportive and fair work environment
C) By avoiding feedback on extra efforts D) By reducing interpersonal communication
- (4) Studies show that which of the following big five personality traits tend to increase as people grow older?**
A) Extraversion B) Neuroticism
C) Openness D) Agreeableness
- (5) How many basic dimensions of personality are there in the Big 5 Personality Traits?**
A) 2 B) 3
C) 4 D) 5