

Dr. Babasaheb Ambedkar Open University
Term End Examination July – 2026

Course	: BBAR	Date	: 13-07-2026
Subject Code	: BBAR-302	Time	: 11:30am to 01:45 pm
Subject Name	: Human Resource Management	Duration	: 02.15 Hours
		Max. Marks	: 70

Section A

Answer the following (Attempt any three) (30)

1. Give Meaning of HRM and write the objectives of Human Resource Management.
2. Define Human Resource Planning. Explain Factors affecting Human Resource Planning.
3. Explain in detail the uses of Job Analysis.
4. Describe the factors that influence the recruitment policy of the organization.
5. State and explain the steps which are included in the training process.

Section B

Answer the following (Attempt any four) (20)

1. Explain the Criteria for Performance Appraisal.
2. Explain Non Statutory Welfare measures in brief.
3. Write the Characteristics of Counseling.
4. Write Importance of Motivation.
5. Discuss the Factors that influence employee morale.
6. Explain the uses of Human Resource Information System.

Section C

Part – A (Multiple Choice Questions) (10)

- 1 Which stress management activities may be undertaken in an organisation at the individual level?
A Role playing strategies B Job redesign
C Mediation D Deep muscle relaxation
- 2 Which of the following is an essential condition for undertaking an effective Human Resources Audit?
A Support of Top management is required B It should be objective and impartial
C It should not be viewed as a onetime activity D All of the above
- 3 Why do labour unions oppose Human Resources accounting?
A Lower level employees could be exploited B Human Resources accounting is not recognised by tax authorities
C There is no research regarding it D There are no guiding principles regards to it.
- 4 The information needed for the top management to frame organisational strategy in respect of various aspects of the organisation is facilitated by _____.
A Management Information System (MIS) B Electronic data processing system (EDP)
C Decision Support System D None of the above

