

Dr. Babasaheb Ambedkar Open University
Term End Examination July – 2026

Course	: BBAATR	Date	: 14/07/2026
Subject Code	: BBAATR-109	Time	: 11:30am to 01:45pm
Subject Name	: Computer Reservation System	Duration	: 02.15 Hours
		Max. Marks	: 70

Section A

Answer the following (Attempt any three) (30)

1. Which are the major global distribution systems of the world?
2. Explain the modes of payments by passengers.
3. Write about preventive maintenance and cleaning of computer.
4. Discuss a few popular presentation programs or software.
5. Explain advance formulas used in Microsoft excel.

Section B

Answer the following (Attempt any four) (20)

1. Discuss history of computer reservation system.
2. Which are the documents that traveller needed for air travel?
3. Define basic terms related to fare formula.
4. Derived seven continents of the world.
5. Explain few free and paid word processors.
6. Write a note on Hardware.

Section C

Part – A (Multiple Choice Questions) (10)

- 1 Value in miles assigned between two cities is known as
A TPM B EMA
C MPM D MOM
- 2 Intermediate points with a stopover of more than 24 hours is called
A Transit Point B Transfer Point
C Inter Point D Stop Point
- 3 The headquarters of Worldspan is in
A Atlanta B Seattle
C Paris D Washington DC
- 4 The Computer System used for booking on Trans Canada Airlines was
A RESERVED B RESERVE
C RESERVEC D RESERVET
- 5 UPI means
A United Payment Interface B Unified Paying Interface
C United Payment Interchange D Unified Payment Interface
- 6 QR code based payments are part of
A Cash Payment B Card Payment
C ECS Payment D Mobile Payment
- 7 The Forex regulations in India are taken care by
A Reserve Bank of India B Nationalized Banks
C IATA D Travel Agents

- 8 A NUC value is written in
A 2 decimal units B 3 decimal units
C 4 decimal units D 5 decimal units
- 9 A passenger type code "CH" indicates
A Child B Infant
C Senior Citizen D Excursion
- 10 Canada is a part of
A TC 1 B TC 2
C TC 3 D TC 4

Part – B (Do as Directed)

(10)

State whether the following statements are true or false

- 1 Fare Break Point is calculated at the destination with the higher MPM.
2 Any tax after the Rate of Exchange starts with XX.
3 The first SABRE trial was undertaken using IBM 7091 mainframe.
4 GDS stands for Global Distribution System.
5 In 1968, Delta Airlines launched its own Computer System called DELTA.
6 A validity of an airline ticket is generally for 18 months.
7 A Neutral Paper Ticket carried the IATA Logo.
8 The Neutral Unit of Construction is used for Currency Exchange.
9 The second letter W after a booking code denotes Weekend Fare.
10 Two Letter words used in Fare Construction is Fare Indicator.
