

Dr. Babasaheb Ambedkar Open University
Term End Examination February – 2026

Course	: BBAATR	Date	: 18-Feb-26
Subject Code	: BBAATR-306	Time	: 11:30am to 01:45pm
Subject Name	: Airfare & Ticketing Part-II (Advanced) (Practical +Theory)	Duration	: 02.15 Hours
		Max. Marks	: 70

Section A

Answer the following (Attempt any three) (30)

1. What is the reason for issuance of ADM?
2. What is the reservation process in airline?
3. Discuss components of Air Fare.
4. What are different GDS and CRS used in airline industry?
5. What are the steps in ticket booking?

Section B

Answer the following (Attempt any four) (20)

1. Explain advantages of E-Ticketing.
2. What is the information given on Ticket?
3. Find out the strategy of airlines followed to secure passenger data.
4. What is the mode of payment used by travel agents of area for booking a ticket?
5. Write a note on special fares.
6. What are the future trends in reservation?

Section C

Part – A (Multiple Choice Questions) (10)

- 1 The first example of a mobile travel app was
A SAS B KAYAK
C SASCO D CORDA
- 2 The Electromechanical Reservisor was the first automated ARS introduced by
A American Airlines B American Army
C British Airways D Air France
- 3 In Amadeus System Involuntary indicator "X", indicates
A Diversion B Cancellation
C Non-refundable D Exchange
- 4 The Agents have a grace period of ____ days to lodge the dispute of the ADM.
A 7 B 15
C 21 D 30
- 5 Ticket number is a ____ digit number and is different for each passenger.
A 11 B 13
C 15 D 17

- 6 _____ Board of Directors served as a director for the PNRGOV message.
 A WCO B PADIS
 C IATA D SITA
- 7 _____ fee is levied on debit or credit card bookings made online.
 A CUTE B Passenger fee
 C UDF D Convenience Fee
- 8 The market in which the fare record is valid for travel do not specify _____.
 A Destination City B Origin City
 C Travel direction D None of the above
- 9 IBM's online transaction processing (OLTP) was established in _____.
 A 1940s B 1960s
 C 1980s D 1930s
- 10 Abacus is a global distribution system (GDS) only used by travel agencies in _____.
 A Asia B Europe
 C America D Australia

Part – B (Do as Directed)

(10)

State whether the following statements are true or false

- 1 IATA and ARC are two major ticketing accrediting organizations in the world.
- 2 For sending E-tickets Fax has been replaced with speed post.
- 3 Coupon status code "I" used in ETKT display indicates Airport control.
- 4 In paper boarding pass can be get from self-service kiosks.
- 5 PNRs were initially designed for Air travel.
- 6 A Reservation Code is a seven character alphabetical code.
- 7 A pattern of missing flights purposefully is known as Skiplagging.
- 8 Business Class is normally the highest class available in Airlines.
- 9 Military Fare is applicable to Active Armed Forces personnel.
- 10 Frequent flyer service request is denoted by FPML.
