

Dr. Babasaheb Ambedkar Open University
Term End Examination February – 2026

Course	: BBAATR	Date	: 13-Feb-26
Subject Code	: BBAATR-202	Time	: 03:00pm to 05:15pm
Subject Name	: Airfare & Ticketing Part-I	Duration	: 02.15 Hours
		Max. Marks	: 70

Section A

Answer the following (Attempt any three) (30)

1. Discuss about the upcoming innovation and technology in air ticketing.
2. Share your views about the role of automation and robotics in the field of air ticketing.
3. What are the common trends seen in aviation sector at the time of Covid-19 pandemic?
4. Discuss the challenges faced by Air Traffic Control.
5. Which are the factors considered to decide the fare of an airline? – discuss few

Section B

Answer the following (Attempt any four) (20)

1. Write a short note on: Types of airlines.
2. Which type of details are required for booking an air ticket?
3. Discuss the utility of an airline ticket. How it helps the passenger?
4. Explain the function of Air Traffic Control Tower including its key areas of focus.
5. What is call sign? – Discuss.
6. Which are the different types of air fares? Discuss any two.

Section C

Part – A (Multiple Choice Questions) (10)

- 1 On December 7, 1944, Chicago Convention was signed by _____ nations.
A 72 B 52
C 82 D 32
- 2 In 1914, the world's first commercial scheduled passenger service between Tampa and St Petersburg, piloted by:
A Tony Jannus B JRD Tata
C Tom Cruise D None of the above
- 3 Airports that experience at least 2,500 but less than 10,000 annual airline passenger enplanements are called _____
A Major airports B Regional airport
C Non Primary airport D Primary airport
- 4 The decision for not issuing any paper ticket by IATA member airlines came into effect on
A June 5 2000 B June 1, 2008
C June 15, 2018 D June 21, 2020

- 5 After air ticket is booked PNR is created and logged in the airline's
 - A General Sales Agent data base
 - B Computer Reservation System (CRS)
 - C E-mail
 - D All of the above options
- 6 Who has been recently appointed as Chairperson of ICAO Aviation Security Committee?
 - A Edward Warner
 - B Olumuyiwa Benard Ali
 - C Eenam Gambhir
 - D Dr. Shefali Juneja
- 7 To combat aviation emergency AAI is setting up at major airports.
 - A Command Posts
 - B Central Reserve Police Force
 - C Mobile Command Posts
 - D All of the above options
- 8 The _____ % Indian market is controlled by Jet Airways, SpiceJet, IndiGo, Vistara, AirAsia India, and Go Air.
 - A 75
 - B 80
 - C 85
 - D 90
- 9 IATA code for Chhatrapati Shivaji International airport is
 - A BLR
 - B MUM
 - C VABB
 - D VOBG
- 10 The pilot and Air Traffic Control communicate through
 - A ICAO designators
 - B Commands
 - C IATA designators
 - D Telephony designators

Part – B (Do as Directed)

(10)

State True or False.

- 1 Tokyo Convention was signed in the year of 1967.
- 2 MC99 was created to modernize and replace the Warsaw Liability System.
- 3 Geneva Convention is adopted at the ICAO Assembly's 5th Session.
- 4 DGCA is in charge of airport development in India.
- 5 Small regionals aircraft are those aircraft with less than 61 seats.
- 6 IATA is the world's largest international airline association.
- 7 Full form of acronym PNR is Passenger Name Record.
- 8 The number of Airline Reporting Corporation members are 400.
- 9 The number of Airline Reporting Corporation members are 200.
- 10 RPA acronym stands for Random Process Automation.
