

Dr. Babasaheb Ambedkar Open University
Term End Examination February – 2026

Course	: BBAATR	Date	: 07-Feb-26
Subject Code	: BBAATR-109	Time	: 11:30am to 01:45pm
Subject Name	: Computer Reservation System	Duration	: 02.15 Hours
		Max. Marks	: 70

Section A

Answer the following (Attempt any three) (30)

1. Explain Microsoft windows and Mac Os in detail.
2. Explain basic features that support to the word processors.
3. Explain Airline codes or designators in detail.
4. Explain types of Airfare in detail.
5. Explain in detail about two major Global Distribution Systems.

Section B

Answer the following (Attempt any four) (20)

1. Write a note on WPS office – writer.
2. Explain Incopy word processor in detail.
3. Write a short note on the seven continents of the world.
4. Discuss various advantages of electronic tickets in brief.
5. Explain objectives of computer reservation system.
6. What are the benefits of Global Distribution Systems?

Section C

Part – A (Multiple Choice Questions) (10)

- 1 OS stands for
A Operating Support B Output Standard
C Operation Standard D Operating Software
- 2 The largest and the most populous continent on Earth is
A Africa B Europe
C Asia D North America
- 3 Which one is the extension of the new Microsoft word file?
A .doc B .docx
C .txt D .pptx
- 4 Imaginary line horizontally dividing the Earth into halves is
A Equator B Prime meridian
C Tropic of Cancer D Tropic of Capricorn
- 5 GSM stands for.
A Grams per Square Meter B Gain per Square Meter
C Grams per Square Mile meter D Grams Square Meter
- 6 The Booking Code A denotes
A Economy Class Fare B Discounted First Class Fare
C First Class Fare D None

- 7 The Forex regulations in India are taken care by
A Nationalized Banks B IATA
C Reserve Bank of India D Travel Agents
- 8 A validity of an airline ticket is generally for
A 3 Months B 6 Months
C 9 months D 12 Months
- 9 The first CRS designed for train ticketing was called
A Apollo II B Apollo I
C Mars II D Mars I
- 10 Which of the following elements should contain a Fare calculation?
A Origin B Spacing in Fare Calculation
C Rate of Exchange D All the options

Part – B (Do as Directed)

(10)

State whether the following statements are True or False

- 1 GDDR5X is the latest technology in Graphic cards till July 2020.
- 2 Word 2017 word processor is the latest from Microsoft word.
- 3 Google Sheet is a spreadsheet programme from Google.
- 4 UI stands for User interface.
- 5 An accounting code of an airline designated by IATA is 3 digit alpha code.
- 6 The sales of Paper Tickets were stopped by IATA from 1st June 2008.
- 7 QR code based payments are part of Mobile Payment.
- 8 The headquarters of Worldspan is in Washington DC.
- 9 Value in miles assigned between two cities is known as MPM.
- 10 The money paid to purchase a ticket in a currency other than that of currency of country is called Equivalent fare paid.
