

Dr. Babasaheb Ambedkar Open University
Term End Examination February – 2026

Course	: BBAATR	Date	: 06-March-2026
Subject Code	: BBAATR-108	Time	: 11:30am to 01:45pm
Subject Name	: Air Hostess and Cabin Crew Management	Duration	: 02.15 Hours
		Max. Marks	: 70

Section A

Answer the following (Attempt any three) (30)

1. What are the essential skills required for a successful career as cabin crew and what are their duties?
2. Describe health and nutrition in detail.
3. Explain various basic items required for makeup in detail.
4. Discuss various safety equipment of aviation in detail.
5. What do you mean by CPR and how would you administer CPR?

Section B

Answer the following (Attempt any four) (20)

1. Write a short note on types of Aircraft.
2. State difference between Formal and Informal dress codes for Men and Women
3. Explain manicure and pedicure for men and women in detail.
4. What are the meal services provided on an Aircraft?
5. Write short note on Passengers who need special attention.
6. Write the prevention of Food Poisoning.

Section C

Part – A (Multiple Choice Questions) (10)

1. AVML stand for
A American Vegetarian Meal B Asian vegan meal
C Asian Vegetarian Meal D American vegan meal
2. Which aircraft has two aisles ?
A Fighter plane B Flat Body
C Narrow Body D Wide Body
3. Which was the very first Airline ?
A German Airship Company DELAG B Airbus
C Jetplane D Boeing
4. VVIP, would be an individual like
A President B Prime Minister
C All of these D Vice President
5. Is Runway a component of the Airport ?
A Yes B No
C Not Sure D Maybe

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|----|---|----------------------|
| 6 | What is a flight with no stops in between a departure and arrival called? | |
| | A Connecting flight | B Interchange flight |
| | C Nonstop flight | D Direct flight |
| 7 | What was BCAS mainly responsible for ? | |
| | A Civil Airport security | B Ground Security |
| | C Railway security | D Seaport security |
| 8 | What is an Aircraft parking area called ? | |
| | A RAMP | B THRUST |
| | C YAW | D Not Sure |
| 9 | Where can cabin temperature be adjusted ? | |
| | A Cockpit | B Galley |
| | C Passage | D Lavatory |
| 10 | Who is Known as the Father of Indian Aviation ? | |
| | A JRD Tata | B Cyrus Tata |
| | C Ratan Tata | D Freddy Tata |

Part – B (Do as Directed)

(10)

- 1 What Three Questions Should Always Come To Mind When Dealing With A Medical Situation?
- 2 Full form Of **D.G.C.A**
- 3 What Is Jetty or Aerobridge?
- 4 Write the types of external bleeding.
- 5 Aims Of First Aids (3P's)
- 6 Types Of Cheese.
- 7 Define HANGAR
- 8 Things to observe and act while having allergies and acute allergic reactions.
- 9 **I.A.A.I** Full Form
- 10 What Is GMT & UTC?
