Dr. Babasaheb Ambedkar Open University

Course : PGDHR Numerical Code:

Subject Code : PGDHR – 104 Numerical Code:

Subject Code : Management of Human Resource Max. Marks: 70

Date : Time: 03:00 to 06:00

Section A

Answer the following (any three)

(30)

- 1. Describe Human resource management is the strategic approach to control and manage the working of any business organisation. Discuss Explain the stages of HRP?
- 2. Explain Hierarchical Systems in context of organisational design?
- 3. How you can define the human resource planning? How can human resource manager select their staff? What are the importance and need of proper staffing?
- 4. Describe the process of HR planning?
- 5. What is the importance of a proper induction in the corporate sector?

Section B

Answer the following (any four)

(20)

- 1. Function of Office Manager
- 2. Departmentalization
- 3. Need of HR Planning
- 4. Performance Management
- 5. Counselling
- 6. Ratio Analysis

Section C

A. MCQ (2x5)

- 1. Process through which an organisation develops the internal capacity efficiently and effectively to endow with its mission and to sustain itself over the long term is?
 - a. Market development
 - b. Organisation development
- 2. Organisation development is a contractual relationship between?
 - a. change agent and an individual
 - b. change agent and sponsoring organisation
- 3. The measurement of the effectiveness of the human resource management's mission, objectives, strategies, policies, procedures, programmes and activities is______.
 - a. HR planning.
 - b. HR accounting
- 4. Staffing is not a part of the HRM process.
 - a. True
 - b. False
- 5. A planned procedure of doing a particular office activity?
 - a. Filing system

- c. office system
- b. Marketing system
- d. None of these

B. Do as Directed (2x5)

- 1. What is HRIS?
- 2. Define academic theory?
- 3. What is on-job training?
- 4. Define interview?
- 5. Define performance appraisal?