Dr. Babasaheb Ambedkar Open University
Term end Examination July - 2016

Course	**: BBAHT**		
Subject Code	**: BBAHT – 304**	**Max. Marks**	**: 70**
Subject Name	**: Advance Housekeeping**	**Duration**	**: 03 hours**
Date	**:**	**Time**	**:**

SAMPLE QUESTION PAPER

Section A

Answer the following (any three) **(30)**

1.Explain ECOTEL with 5 globes

2.Explain various types of complaints.

3.List down the steps required for preparing the budget

4.Explain the advantages & disadvantages of outsourcing.

5.How can me energy conservation done in hotels, justify.

Section B

Answer the following (any four) **(20)**

1. Explain 5 color schemes

2. Explain the different types of lighting methods used in hotels, with diagrams.

3.Draw various types of curtains.

4.List down the VIP room guest supplies.

5.Write down the job description of the HK floor supervisor.

6.Explain the types of budgets.

Section C

A. MCQ (2x5) **(10)**

1water based paints	embossed
2. solvent based paint	wilton carpets
3. woven carpet	distemper
4. non woven carpet	knitted carpet
5. wallpaper	oil paint

B. Do as Directed (2x5)
Answer in 2-3 sentences. **(10)**

1.Performance Appraisal

2.Renovation

3. Underlay

4 Valance

5.Duty Roster

SAMPLE QUESTION PAPER